



# All New!

## A MORE CONVENIENT WAY TO PAY UTILITY BILLS ONLINE

- REFLECTED IN REAL TIME
- MORE INTERACTIVE AND CONVENIENT
- REPLACES PREVIOUS VENDOR

- All customers **MUST**
  - Set up a new user name and password
  - Set up new email preferences
  - Set up new e-bill preferences
  - Set up new autopay (if desired)
- No existing preferences or pre-settings will convert from the old system**

- Account summary page allows users to see more details, view bills, enroll in e-billing, and make payments.
- Users can now view account history to track usage and payments.

- Simple steps guide users through the process to securely and efficiently pay utility bills online.
- Payments reflected (on both sides) in real time.

**In-person payments still welcome at City Hall (385 S. Goliad). New system live on August 29.**